

Key Features

Infrastructure Management Configuration

- System Configuration – (Legal Entity, Operating Unit etc.)
- User Management (Role wise / User wise - rights wise)
- Master Configuration
- Communication Interfaces (SMS / Email etc.)
- Integration (Lab Equipment, PACS / RIS / LIS System etc.)

Application Administration

- Creating Specialties
- Creating Departments
- Creating Services
- Creating Payment / Contract Plans
- Configuration of Interfaces / Equipment Integration facility

OPD Management

- Registration of New Patient.
- Patient Registration Card Printing.
- Appointment Booking (Doctor-wise) / Group Practicing (Queue).
- Confirmation / Cancellation / Re-Scheduling of Appointment.
- Admission / Discharge / Transfer.
- Ward Management.
- Fees (Charges) Collection Flow Management.
- Doctor Consultation.
- Auto transfer of patient data for prescribed services & vis-à-vis needy stakeholders traceability by PIN No (Pathology / X-ray / USG / Pharmacy etc.).
- Patient billing & final settlement of patient visit record.
- Maintaining patient Clinical Visiting Records (CVR).

IPD Management

- Registration of new patient (Manual / Online / Renewals).
- Patient registration card printing.
- IPD booking (by doctor internally) / by hospital desk (queue).
- Confirmation / cancellation / re-Scheduling IPD Booking.
- Charges posting management/monitoring.
- Emergency / VIP management.
- Doctor Consultation.
- Auto Transfer of patient data for prescribed hospital services & vis-à-vis needy stakeholders traceability by PIN No (OT/ICU/ICCU/Pathology/X-ray/USG/Pharmacy etc.).
- Final Patient Billing Settlement of patient visit.
- Electronic Medical Records (EMR) printing (manual / online).

Doctor Management

- Setting/modification of own timetable / workload monitoring
- Monitoring Patient Payment Coverage for current visit records

- Consulting & creating patient visit medical records
- Creating own favourite's for consultation / integrated ICD 10
- Capturing / uploading Patient EMR for future references
- Creating internal / external medicine & services prescriptions

Nursing Work Bench

- Smooth Shift Changeover
- Updating Patient's necessary/mandatory Triage
- Monitoring/maintaining records of triages as prescribed by doctors for OPD/IPD Patients
- Requests/Managing Doctors for emergency with IPD patient
- Managing & Monitoring Patient Current Visit Payment Coverage
- Forward/receive/schedule/monitor prescribed & required service requests for patients
- Forward/Schedule/Monitor & Manage ADT Requests
- Creating/Uploading Patient EMR for future references
- Maintaining minimum & maximum level of medicine inventory

Service Centre

- Patient Registration (if external patient availing services only)
- Accepting & processing service requests (with priority settings)
- Scheduling-re scheduling tests/collecting samples (if any)
- Processing sample/test requests
- Declare parameter based / template based test results
- Approval of Technician / Lab assistant declared test result by doctor

HealthCare Contracts/Insurance/Schemes Management

- Master Configuration for Corporate/Insurance/Hospital Schemes Packages, Standard Rates list declared by Hospitals
- Seeking approvals from respective agencies (if required)
- Submitting claims
- Modification of claims & re-submission
- Tracking & monitoring claims raised by hospitals

Pharmacy Management

- Setting up re-order level of medicine inventory
- Managing pharmacy stocks by generic vis-à-vis brand name
- Receipt & issue material
- Alert to issue near expiry medicine on priority
- Maintaining alerted stock receipt & consumption for items on consignment basis
- Provision for management of time expired/dead/rejected material return/right off
- Alert for allergies before dispensing medicine along with provision to modify
- Dispensing medicine under direct billing/credit (IPD) billing

OT Management

- Schedule / re-schedule OT
- OT time-table Management

- Surgery checklist
- Surgery pre-requisites monitoring
- Medicine & Consumables consumption used during operation
- Updating surgical finding & procedures

Inventory/Store/Sub Store

- Configuration of 'n' no. of Sub-Stores
- Maintaining receipt/issues/transfer
- Indent (approval/processing)
- Comparison of quotes
- Placing Various types of Purchase Order
- Gate Entry
- Goods Receipt Note
- Goods Return to Vendor
- Declaring Accounts Payable
- All types of issues
- Closing Stock Valuation (MWA)
- Keeping records of inventory of store

Finance & Account

- Creation of chart of accounts
- Inter unit/Intra unit transactions
- Normal vouchers – A/Cs Payable & Receivables, Cash/Bank (Challan Generation), Journal/Contra, Debit & Credit Note
- Day/Month/Year End Processes for Financial/Inventory Based Transaction
- Bank Reconciliation
- Standard Accounts Reports with as on date/From-To Date Basis
- Consolidation/Selected Balance Sheet & Final Accounts

PIS/PAYROLL Functionality

- Maintaining complete data of employee (E-Service book)
- Duty roaster
- Leave management (Leave Request, Leave Approval, Leave Balancing)
- Payroll Processing

MIS Module & Reporting

- Department-wise / Management User Dashboard
- Doctor-wise Income & Expenditure
- Profit-Centre wise Income Expenditure
- JCI Reporting

Integration & Interfacing

- Pushing patient data through the software to services
- Accepting Captured Images / Results / Machine Integration data
- Data availability to pre-defined stake holders for review & record purpose